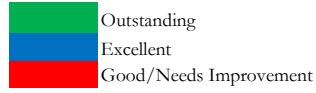


**SAMPLE Loews Hotels Engineering Score Card**  
**Month**



	Sample property 1	Sample property 2	Sample property 3	Sample property 4	Sample property 5	Sample property 6	Sample property 7	Sample property 8	Sample property 10	Sample property 11	Sample property 12	Sample property 13	Sample property 14	Sample property 15	Sample property 16	Sample property 17	Sample property 18
<b>Guest Survey - Room Lighting</b>																	
20XX	82.9	88.1					82.5	83.7				85.0		88.4	81.8	79.4	79.3
20XX	83.3	90.8					85.5	86.4	79.5			86.5		90.5	84.3	90.2	
20XX	88.7	91.8	80.4				85.4	85.8	74.7	85.1	85.9			89.1	90.3	88.0	
20XX	89.7	91.6	84.4			79.3	87.2	86.6	79.3	80.2	87.4	86.4		91.5	88.6	88.0	90.6
20XX	91.5	91.6	83.3		94.3	82.2	89.2	86.0	73.5	80.9	86.0		86.4	89.2	90.0	89.6	87.2
20XX	87.1	88.7	88.8		94.7	83.1	89.8		77.5	80.5	86.8		92.6	87.5	91.4	90.4	92.4
<b>Guest Survey - Room Function / Tech</b>																	
20XX	83.0	85.9					80.7	80.7				82.6		87.7	78.0	78.1	77.5
20XX	81.9	87.7					84.6	82.1	81.6			83.9		90.6	85.3	86.6	
20XX	84.7	86.8	80.5				82.9	81.5	83.6	87.0	85.0			86.1	89.1	85.9	
20XX	89.4	88.0	90.6			89.4	88.0	84.1	84.6	78.2	85.1	86.9		89.2	88.5	84.7	90.1
20XX	94.9	89.5	90.4		94.2	92.3	90.0	87.0	83.8	80.5	86.1	92.9		87.2	90.5	89.0	91.5
20XX	89.9	89.5	89.4		93.2	93.8	91.6		85.5	82.3	85.1	92.6		81.7	91.3	88.6	94.4
<b>Mighty Maintain</b>																	
20XX	135%	102%					19%	114%	101%			111%		155%	70%	145%	58%
20XX	104%	100%					111%	154%	130%	136%		41%		157%	113%	0%	
20XX	218%	105%	100%				122%	114%	107%	75%	81%	78%		100%	108%	111%	100%
20XX	100%	100%	89%	118%	240%	28%	92%	154%	123%	92%	4%	137%	100%	100%	163%	117%	100%
20XX	100%	100%	119%	25%	240%	109%	110%	104%	93%	45%	77%	101%	89%	176%	79%	67%	12%
20XX	84%	54%	83%	132%	143%	100%	105%		113%	100%	128%	67%	134%	97%	64%	78%	92%
<b>Equipment PM</b>																	
20XX	55%	99%					87%	99%	86%			99%			91%	86%	99%
20XX	96%	89%					90%	93%	98%	99%		100%		97%	95%	98%	
20XX	92%	92%					99%	75%	94%	99%		97%		96%	100%	94%	98%
20XX		93%	95%	100%	NS	NS	99%	98%	100%	99%	88%	94%	NS	98%	97%	100%	90%
20XX	88%	99%	90%	77%	80%	82%	80%	94%	74%	96%	90%	93%	90%	M	99%	65%	70%
20XX	100%	95%	100%	91%	89%	96%	95%		87%	100%	91%	93%	NS	72%	99%	84%	38%
<b>Mini Shop - Heart of House</b>																	
20XX	87%	97%		97%	90%	93%	93%		70%			89%	98%		100%	89%	97%
<b>HotSOS - Occurrences Report Completed</b>																	
20XX	N	N	Y	Y	Y	Y	Y		N	N	N	N	Y	Y	Y	Y	N